

Profil Narasumber

Customer Experience: Strategies for Success in Digital Era

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Pengalaman :

- President Director ShopeePay (2023-2025)
- Head of Public Policy Shopee Indonesia (2017-2023)
- Director, COO Office SEA (2021)
- Head of Indonesia Office, SK Planet (2015-2016)
- Business Development Manager, SK Planet (2014-2015)
- Service Operation Manager, PT Nuon Digital Indonesia (2012-2014)

Pendidikan :

- Sarjana Komunikasi, Universitas Indonesia (2007-2010)