

Profil Narasumber

Customer Experience: Strategies for Success in Digital Era

Kamis, 22 Mei 2025



Yessie Dianty Yosetya

Director & Chief Information Technology Officer
PT XLSMART Telecom Sejahtera Tbk

Pengalaman :

- Chairwoman of the iCIO Community for the 2024-2026
- Director & Chief Enterprise Business & Corporate Affairs Officer (Sep 2023 – April 2025)
- Director & Chief Digital Transformation & Enterprise Business Officer (Sep 2022 - Sep 2023)
- Director and Chief Strategic Transformation & IT Officer (Mei 2021 - Okt 2022)
- Director and Chief Information & Digital Officer (2019 - Mei 2021)
- Director and Chief Technology Officer/Chief Information Officer (Agu 2015 – 2019)
- Chief Digital Service Officer/VP Digital Service (Jan 2012-Agu 2015)

Pendidikan :

- Harvard Business School Executive Education, AMP206 (Advanced Management Program) (Jan-May 2024)
- MIT Sloan Executive Education (Innovative Dynamic Education & Action for Sustainability Program Asia Pacific)
- Harvard Business School Executive Education (Leading Difference for High Performance)
- Sarjana Teknik Elektro dari Universitas Satya Wacana, Salatiga, Indonesia pada tahun 1997.